



## OUR GOAL OUR PASSION YOUR HOME



## The Customer Experience

Operational Excellence | 2nd Mile Service | Emotional Connections



MORTGAGE PRE-APPROVAL

> Pre-approval letter from preferred lender



PURCHASE AGREEMENT

Execute contract finalizing home site, plan and structural options



LOAN APPLICATION

Receiving credit decision within 5 days of executed contract



EXTERIOR SELECTIONS

Finalize exterior brick, stone and paint colors within 7 days

Date:



RED LINE APPOINTMENT

Review and select remaining available options with electrical, plumbing and low voltage

Date:



1<sup>ST</sup> DESIGN CENTER APPOINTMENT

> First appointment must occur within 14 days of executed contract



2<sup>ND</sup> DESIGN CENTER APPOINTMENT

> All selections must be completed within 21 days of executed contract

> > Date:

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PREPARING TO START

The planning stage is now complete. We are working behind the scenes on your plans, permits and purchase orders



PRE CON PLAN REVIEW

Meet your Construction Manager to review your selections and plans with you at the model home

Planning Stage



GROUND BREAKING

Congratulations! Your new home has entered the building stage



**FOUNDATION** 

The engineering inspection is complete and the concrete is poured

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**FRAME** 

The frame is up, mechanical is installed and your new home is taking shape!
Framing is complete and inspections are underway



PRE-DRYWALL ORIENTATION

Your Construction Manager will walk you through your home confirming your selections and demonstrating the quality of your home



Date:

FINISH OUT

All of the selections you chose during the design process will be installed at this stage



QUALITY INSPECTION

City, energy, and third party inspections will be performed on your home to ensure the highest quality



PRE-CLOSING WALKTHROUGH

A ProHome representative will partner with you in creating a list of items to be corrected prior to closing



FINAL SIGN OFF

Outstanding items identified during your Pre-Closing Walkthrough will be addressed and signed off with your Construction Manager

**Building Stage** 



Ask us about our \$500 Pacesetter Homes Referral Program!



CLOSING

Time to celebrate! Your new Pacesetter home is complete and ready for you to make it your own



FOLLOW UP

Welcome to the Pacesetter Homes family! We will be checking in with you post-close to ensure you are settling into your new home



ORIENTATION & FINAL REVIEW

As part of our warranty process, you will need to request both a 30 day orientation and 10 month final review with a ProHome representative



**AVID SURVEY** 

Around 30 days after closing you will receive a survey from our partners at AVID, which you can fill out for a chance to win \$1,000! We would love your feedback!

Welcome Home Stage